

**Reference**  
IMGA233053

**Date**  
23<sup>rd</sup> February 2023

**Cadent Gas Limited**  
Sandgate Close  
Off Crow Lane  
Romford RM7 0EH  
[cadentgas.com](http://cadentgas.com)

**Gas customer**  
Southend Road  
Wickford  
SS11



### **We are carrying out essential gas works**

The Health and Safety Executive's (HSE) enforcement policy for the Iron Mains Risk Reduction Program (IMRRP) addresses the failure of 'at risk' iron gas mains (i.e., those pipes within 30 meters of buildings) and the consequent risk of injuries, fatalities, and damage to buildings. It is designed to secure public safety whilst allowing efficiency, environmental, strategic and customer service factors to contribute to driving the program and allowing sufficient flexibility to enable the Office of the Gas and Electricity Markets (Ofgem) to incentivize innovation in risk management, otherwise known as the 30/30 program.

We are upgrading the gas pipes along Spinney Close, Hill Avenue, Mount Road & Southend Road, to ensure you continue to receive a reliable gas supply for many more years to come.

This is a medium pressure scheme, with a pressure of 1.7bar and the length of the project is approx. 2.5KM, which will run from the railway bridge by Hawkins close, up 1 side of the road all the way down to mount avenue, and then back down the opposite side. The design is to replace all the metallic mains and service pipes in these locations. This means that we will need to excavate holes outside each property to access the gas pipes to inspect and replace them.

Due to the nature of the work involved, the location of our apparatus and most importantly keeping the public safe while our works are being carried out, each phase will require multi way signals

The approximate start date of the works are 10<sup>th</sup> April 2023 for a duration of 46 weeks.

### **How are we going to deliver the works?**

To minimise disruption, we will be replacing the section of main outside Wickford Church of England school during the summer holidays, where we will be installing a road closure at Wick Lane junction of Southend rd, and Mount Road junction with Southend Road, to enable us to carry out the mains replacement at this location.

We understand that once we start work on Southend Road and install the multi way lights for each phase, this will cause significant disruption to the area, and we will do all we can to ensure that each phase is completed in a safe & timely manner.


The proposed phases, (subject to change) are as follows:

1. Starting 10<sup>th</sup> April-From railway bridge to junction Hawkins close & Cherry Lane.

Due to the layout of our apparatus, to enable us to decommission & replace this section of main, our works will involve excavating on both sides of the footway.

During this period a safe walkway will be provided for pedestrians and will be sufficiently signed.

2. Junction Hawkins close to junction of Monarch close
3. Junction of Monarch close to junction Vista Road
4. Junction Vista Road to O/S 158 Southend rd
5. O/S 158 Southend Road to Opp Highcliffe Road
6. Opp Highcliffe Road to Opp 127 Southend Road
7. Opp 127 Southend Road to O/S 118 Southend Road
8. Opp 118 Southend Road to O/S 127 Southend Road
9. O/S 127 Southend Road to S/O 2 Highcliffe road

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10. S/O 2 Highcliffe road to O/S 155 Southend Road
  11. O/S 155 Southend Road to O/S 169 Southend Road including 20m into Hill Avenue
  12. O/S 169 Southend Road to O/S 185 Southend Road
  13. O/S 185 Southend Road to Opp Hawkins close

These are only approximate. locations, final locations for excavations will be dependent on the location of our apparatus and outcome of camera surveys.

There are 2 phases to complete in Hill Avenue/Spinney Close, where details of locations and proposed dates will be posted nearer the time on a website set up specifically for this project, so you can keep track of the progress of the project if you wish to do so.

There are also 3 phases to complete during the summer holidays O/S Wickford church of England school & into mount road, again, details of dates etc will be posted nearer the time.

We would ask that you allow extra travel time on this route for the duration of these works.

For any further issues you can call our customer care centre on **0800 085 4478**. We are open from 8.00am to 8.00pm Monday to Friday, and from 9.00am to 4.00pm on Saturday. You can also email us any time at [CustomerCareLondon@cadentgas.com](mailto:CustomerCareLondon@cadentgas.com).

Yours faithfully

**Matt Payne**

**Project Manager**